

Faculty FAQ

Why should students purchase textbooks from Akademos/TextbookX?

TextbookX is the school's official Online Bookstore for City Colleges of Chicago. Students view their books by course or instructor, eliminating the risk of ordering the wrong book or edition. We have dedicated inventory for each school and we ensure that students purchase the exact book that they need. The CCC Online Bookstore offers new, used, rental, eBook, and Marketplace choices in order to give students multiple book options at discounted prices. Students can apply financial aid book vouchers to all orders, including the low-cost Marketplace items that come from third-party sellers. If for some reason students run into any problems, a Customer Service representative will be able to help them through the process.

How can faculty better consider the quality and cost of textbooks?

Faculty can take advantage of the services Akademos offers to them. They can create a custom CoursePack, which can drastically cut the cost of materials. Instead of having to buy multiple textbooks for their class, students will only have to purchase the 1 CoursePack. Faculty have complete control over the creation of the CoursePack, and students reap the benefits by saving money. Additionally, faculty can go to the Akademos Textbook Adoption Tool to compare book options for their course (Adoption.Akademos.com). They are able to search by subject or course name to see a list of books being adopted for that course nationwide. Instructor ratings, reviews, cost, and other key criteria can be compared in the tool. Both of these resources are free to faculty and can help save students money.

Can students sell books back to the Online Bookstore?

Yes, Akademos has a year-round online buyback program. Students can post and sell their books through the integrated TextbookX Marketplace at any time, and are able to name the price. During the regular buyback season, instant bids can be made on particular books. When a bid is offered, students have a choice—they can accept the bid and sell the book back to the Online Bookstore, or they can ignore the bid and post on the Marketplace for a price of their choice.

Why did City Colleges of Chicago partner with Akademos?

After extensive research and comparison, it was determined that Akademos is the best bookstore services partner for our institution. Akademos offers many benefits to our students (financial aid integration, merchandise options, a rental program, a digital platform with eBooks and an eReader, an extensive inventory of new and used books, and more) and our faculty and staff (easy to use interface, real time reporting, custom CoursePack service, Textbook Adoption Tool, and more). They have been successful in saving students money at other institutions and they continue to lead the industry in innovation.

What if I have more questions or need help with an order?

If you have any other questions regarding the CCC Online Bookstore or your purchase, please contact customer service.

Email: help@textbookx.com

Call: (888) 286-8220

Visit: ccc.edu/textbookx/help