

Tuition Payment Deadline

Frequently Asked Questions

The tuition payment deadline is three calendar days from when you register. This deadline is rolling, which means your date will depend on the day you register. You can easily check your exact payment deadline by logging in to your student portal at my.ccc.edu where you will see the following reminder:

Payment Deadline Reminder

You must make tuition payment arrangements before the payment deadline or you will be removed from your registered classes. Below is your current status:

Summer 2020	You have until 04/10/2020 to Confirm Payment Method.
Fall 2020	Your Payment Method is confirmed.

How It Works

When do I need to pay for my classes?

You have three calendar days, starting the day after you enroll in a class, to make your payment arrangements. You will see your exact date when you log in to the student portal at my.ccc.edu and go to “Alerts/Tasks/Holds.”

If you don’t finalize payment or enroll in a payment plan by 11:59 p.m. on the third day, you will be removed from your classes.

For example: If you register on Wednesday, then Thursday is Day 1, Friday is Day 2, Saturday is Day 3, so 11:59 p.m. on Saturday is your payment deadline.

When you log in to your student portal at my.ccc.edu, you will see ‘Payment Deadline Satisfied’ in the Alerts/Tasks/Holds once payment has been satisfied.

Will new students be held to the three-day deadline, or is this for returning students only? All students have three days to pay in full or to set up a payment plan.

What if I add classes to my schedule after I paid?

If you add another class to your schedule at a later time, you will have 3 days to pay, just as you did for the first class for which you registered. You will see your exact date when you log in to the student portal at my.ccc.edu and go to “Alerts/Tasks/Holds.”

What if my classes start later in the semester?

You must have a confirmed payment method within the 3-day deadline, regardless of when your classes start. If, for example, you register before the semester begins, but your classes do not start until the 12week session, you must still confirm your payment process by the 3rd day after registering.

When you log in to your student portal at my.ccc.edu, you will see ‘Payment Deadline Satisfied’ in the Alerts/Tasks/Holds once payment has been satisfied.

Can I make a partial tuition payment to keep my classes?

If you set up a payment plan through NelNet in your student portal, you will keep your class schedule. However, if you only make a partial tuition payment in any other way, you will still be removed from your classes three days after you register.

Missing the Tuition Payment Deadline

If I miss the payment deadline, will I get a notification that I have been removed from my classes? Yes, you will receive an email to your CCC student email. You will also see that you no longer have these classes listed in your student portal.

If I get removed from my classes and then I pay my bill, can I register again?

Yes, if there is still space in your selected classes and the deadline to register has not yet passed. If it has passed, consider taking classes in the 12-week or 8-week sessions to stay on track for your degree.

Payment Plan

How do I get on a payment plan?

Log in to my.ccc.edu. Select: Click on Student Finance Account > Account Services > Enroll in Payment Plan > Select a Payment. Your payment plan is processed immediately upon receipt of your down payment. Learn more about our payment plan and other tuition options at www.ccc.edu/WaysToPay.

How will my payment plan work if I add new classes?

Your payment plan adjusts automatically as you add and remove classes to your schedule. You will only have to sign up once per semester for a payment plan if that is the way you pay your tuition balance.

Waitlisted Students

How are students who get into their waitlisted classes notified about their new tuition balance?

Students receive an email asking them to check their student portal for changes in their schedule and their tuition payment deadline. Students should check their CCC student email for updates, and their CCC student portal for their individualized tuition payment deadline.

Financial Aid

What if I didn't complete a FAFSA yet?

Do it as soon as possible! Go to www.ccc.edu/FAFSA for more information and ask your Financial Aid Office for additional support virtually by going to www.ccc.edu/VSS. The financial aid process will take some time and you cannot hold classes in your schedule while you are in the process of applying for financial aid.

What if I did the FAFSA but now I have to be verified?

Log in to your student portal and review documents required for Financial Aid verification. If you submitted document(s) more than 2 days ago, and have not receive any new information, contact your Financial Aid Office. Your financial aid is incomplete until the verification is approved, if selected for this step.

If I receive a Financial Aid verification hold, can I get an extension on the three-day deadline? Yes, students who receive a Financial Aid verification hold can request a once per semester 10 day enrollment hold.

How do I get the 10 day extension?

- Contact the Financial Aid Office at your college to request the extension.
- This extension can only be used once per semester, so it is important to ensure you will be able to complete the verification process within this time.
- If Financial Aid verifies you are eligible, they will confirm your extension deadline.
- You will then see a message in the student portal under **Alerts/Holds/Tasks**:

Payment Deadline Reminder

You must make tuition payment arrangements before the payment deadline or you will be removed from your registered classes. Below is your current status:

Summer 2020	Financial Aid verification extension for enrolled classes thru 04/10/2020.
Summer 2020	You have until 04/10/2020 to Confirm Payment Method.

This extension can only be granted before the semester begins and cannot extend into the start of the term. For example, if the extension is approved 7 days before the start of the semester, the extension is approved for 7 days.

Scholarships, Tuitions Waivers, etc.

What if I have a scholarship, Star Scholarship, CHA Partners in Education waiver, a CCC tuition waiver, veteran's benefits, or a tuition benefit from my job that hasn't gotten to me yet?

Contact your college's Business Office with official documents that show details about your scholarship, tuition benefit, or CCC waiver before the deadline. If you are a Star Scholar, also speak to your advisor to confirm that your details are up-to-date.

Early College

What does this mean for Early College students?

Students in Early College will need indicators added to their account prior to the deadline. If you have any concerns, you should contact their Early College Coordinator.

SAP Holds

When are students removed from their classes if their grades lead to SAP holds?

Students are not removed from their classes for a SAP hold, but for no longer meeting prerequisites, or losing financial aid and not having an alternate payment method in place.

Students would lose their financial aid for spring semester if they do not meet the SAP requirements for fall semester.

Students should be encouraged to set up a payment plan if they are concerned about losing their aid at the end of the semester.

Payment Deadline Grid

Students will follow the payment deadlines listed below when enrolling.

	Session	Registration Dates	Payment Deadline	Missed Payment Deadline Action
Open Registration	16 Week	November 2 – January 15	Payment due 3 days after enrolling in class	*Dropped from all classes if payment is not secured by the deadline
	12 Week Mini	November 2 – February 12		
	2nd 8 Week	November 2 – March 11		
Late Registration	16 Week	January 16 - 18	Payment due January 18 by 11:59pm	*Dropped from all classes if payment is not secured by the deadline
	12 Week Mini	February 12-15	Payment due February 15 by 11:59pm	
	2nd 8 Week	March 12-14	Payment due March 14 by 11:59pm	
Schedule Revision Period	16 Week Only	January 19-22	Payment due January 23 by 11:59pm	Dropped from all classes enrolled during the Revision Period
*Drop will occur if your initial class session has not started				
It is ultimately the student's responsibility to drop unwanted classes				

*Open registration refers to the Regular 16 week registration period. Please follow the registration deadlines for 12 week and 2R8 on the [Academic Calendar](#).

**Student must be enrolled in at least 1 class prior to the start of the term.