

Institution: CITY COLLEGES OF CHICAGO
Public Act 96 – 0133 Survey

For any information not available in the survey please contact the primary person on the campus for veterans and military personnel.

1. Please provide the contact information of the primary person on campus with veterans and military personnel responsibilities.
 - Daley College
 - 7500 S. Pulaski Road
 - Desiree Hemphill
 - 773.838.7602
 - dhemphill@ccc.edu
 - <http://daley.ccc.edu/admissions/verteran.aspx>
 - Harold Washington College
 - 30 E. Lake Street
 - Room 202
 - Francois Hajduk
 - 312.553.3008
 - fhajduk@ccc.edu
 - <http://hwwashington.ccc.edu/financialaid/veterans.aspx>
 - Kennedy-King College
 - 6301 S. Halsted St.
 - Room 2E60
 - Kevin Craft
 - 773.602.5128
 - Kcraft1@ccc.edu
 - http://kennedyking.ccc.edu/Student_Services/veterans_affairs.asp
 - Malcolm X College
 - 1900 W. Jackson Blvd.
 - Room 1424
 - Linda Jackson-Williams
 - 312.850.7076
 - lwilliams@ccc.edu
 - <http://malcolmx.ccc.edu/Admissions/VeteranStudents.asp>
 - Olive-Harvey College
 - 10001 S. Woodlawn Ave.
 - Room 1410 A-8
 - Luz Lopez & Norberto Valentin
 - 773.291.6376
 - llopez@ccc.edu & nvalentin1@ccc.edu
 - <http://oliveharvey.ccc.edu/veterans.shtml>

**Preparer Name: Cynthia D. Armster, Associate Vice Chancellor,
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- Truman College
 - 1145 W. Wilson Ave.
 - Room 1935
 - Delores Withers
 - 773.907.4819
 - dwithers@ccc.edu
 - <http://www.trumancollege.edu/finaid/veterans.php>
- Wright College
 - 4300 N. Narragansett Ave.
 - Helen Stein
 - Room A-128
 - 773.481.8115
 - hstein@ccc.edu
 - http://wright.ccc.edu/financial_aid/veteran.asp
- District Office
 - 226 W. Jackson Blvd.
 - Indra Montelongo
 - 312.553.3446
 - Imontelongo1@ccc.edu
 - <http://www.ccc.edu/Student/VeteransAffairs.asp>

2. Have you appointed the Coordinator of Veterans and Military Personnel Student Services?

Yes

No

If the Coordinator is different from the primary person named in Question 1, please provide the contact information.

Name

Title

Department

Address

Phone number

Email address

3. Please indicate how your institution identifies veterans or military personnel.

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- Admission process
- Financial aid
- Registrar's Office
- Veteran Center
- Other (please describe)

Please indicate which of the following provide programs or services designed for veterans or military personnel and their families.

The following offices do not specifically target veterans, military personnel and their families but will accommodate all students:

- Academic Advising Office
- Admissions Office
- Counseling Center
- Counseling Center
- Bursar Office
- Disability Service Office
- Financial Aid Office
- Health Services
- Veterans Center
- Other (please describe)

4. Please describe the programs or services that are available to veterans, military personnel, and their families.

Programs/services include, but are not limited to:

College Credit for Military Training

The following can be evaluated for college credit at City Colleges:

- Military Occupation Specialties (MOS's)
- Defense Activity for Non-Traditional Educational Support (DANTES)
- Basic Military Training

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CLEP

CLEP allows students to earn a degree by study and experience outside the classroom and is the most widely accepted credit-by-examination program in the country. General and SUBJECT exams are available.

DANTES

Defense Activity for Non-Traditional Educational Support (DANTES) offers tests in a wide variety of technological subjects such as electronics and technical writing.

Portfolio/Credit for Prior Learning

Designed to award credit for what a student already knows as it relates to college level courses. Student may earn college credit for work performed in their professional lives, community involvement, hobbies and travel, or courses taken at non-collegiate institutions. Students must meet with their advisor to discuss learning experiences before entering the program

5. Please indicate the number of veterans, military personnel, and spouses or dependents accessing the following programs and services during the 2008-2009 academic year. Please provide the contact information for each program or service offered.

For all services without direct contact information please contact the offices listed in response number 1.

	Veterans	Military Personnel	Families
a. Academic advising	est 38	est 4	est 2
<ul style="list-style-type: none">• Daley College<ul style="list-style-type: none">○ Room 1111○ 773.838.7575• Harold Washington College<ul style="list-style-type: none">○ Room 101○ 312.553.5879 or 312.553.3137• Kennedy-King College<ul style="list-style-type: none">○ Room W—110• Malcolm X College<ul style="list-style-type: none">○ Room 1600○ 312.850.7185 or 312.850.7091○ MXC_Advising@ccc.edu			

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- Olive-Harvey College
 - Room 1410
- Truman College
 - Room 1112
 - 773.907.4000
 - tradmissions@ccc.edu

- Wright College
 - Room A-120
 - 773.481.8200

b. Academic support/tutoring

est 228

est 34

est 54

- Daley College Academic support/tutoring
 - 773.838.7980
- Harold Washington Tutoring Services
 - 312.553.5699
- Kennedy-King Office of Academic Resources and Services
 - 773.602.5081
- Malcolm X Academic Support Center
 - 312.850.7473
 - 312.850.7148
- Olive Harvey Tutorial Services Office in the Student Success Center
 - 773.291.6469
- Truman Tutoring Center
 - 773.907.4785
- Wright Academic Support Center
 - 773.481.8425

c. Campus social events

Contact Name
Department
Address
Telephone Number
Email Address

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d. Career services

- Daley College
 - Monica Crofton
 - Room 1111
 - 773.838.7577
 - mcrofton@ccc.edu
- Harold Washington College
 - Kim Bowens
 - Room 203-A
 - 312.553.3000
 - kbowens@ccc.edu
- Kennedy-King College
- Malcolm X College
 - Room 1508
 - 312.850.7464
- Olive-Harvey College
 - Room 1410
 - 773.291.6132
- Truman College
- Wright College
 - Room S-128
 - 773.481.8527
 - wrightcareercenter@ccc.edu

e. Counseling

Contact Name
Department
Address
Telephone Number
Email Address

f. Disability Services

- Daley College
 - Karen Barnett
 - Room 1301
 - 773-838-7578

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- dadac@ccc.edu
- kbarnett@ccc.edu
- Harold Washington College
 - Nicolette Radford
 - 312-553-6096
 - hwdac@ccc.edu
 - nradford@ccc.edu
- Kennedy-King College
 - Derrick Smith
 - Room W107-W123
 - 773-602-5278
 - kkdac@ccc.edu
 - dwsmith@ccc.edu
- Malcolm X College
 - Tanya Cox
 - Room 1509
 - 312-850-7128
 - mxdac@ccc.edu
 - tcx11@ccc.edu
- Olive-Harvey College
 - Raenette Gully
 - Room 1401
 - 773-291-6345
 - ohdac@ccc.edu
 - rgully@ccc.edu
- Truman College
 - Linda Ford
 - Room 1428
 - 773-907-4725
 - tcdac@ccc.edu
 - lford@ccc.edu
- Wright College
 - Teri Prokes
 - Room L135
 - 773-481-8015
 - wrdac@ccc.edu
 - tprokes@ccc.edu

g. Employment assistance

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Contact Name
Department
Address
Telephone Number
Email Address

h. Financial aid assistance
counseling (excluding
Montgomery GI Bill, IVG,
ING, or Post 9/11 Bill)

- Daley College
 - Room 1111
 - 773.838.7581
 - <http://daley.ccc.edu/FinancialAid/default.aspx>
- Harold Washington College
 - Room 202
 - 312.553.6041
 - <http://hwashtington.ccc.edu/financialaid/intro.aspx>
- Kennedy-King College
 - W Building
 - 773.602.5133
 - http://kenedyking.ccc.edu/Financial_Aid.asp
- Malcolm X College
 - Room 1431
 - 312.850.7070 or 312.850.7146
 - http://malcolmx.ccc.edu/Financial_Aid.asp
- Olive- Harvey College
 - Room 1410
 - 773.291.6391
 - http://oliveharvey.ccc.edu/Financial_Aid.asp
- Truman College
 - Room 1935
 - 773.907.4810
 - <http://www.trumancollege.edu/finaid/process.php>
- Wright College
 - Room A-128
 - 773.481.8100
 - http://wright.ccc.edu/financial_aid/index.asp

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i. Health services

Contact Name
Department
Address
Telephone Number
Email Address

j. Mentoring

Contact Name
Department
Address
Telephone Number
Email Address

k. Orientation

Contact Name
Department
Address
Telephone Number
Email Address

l. Tuition assistance counseling

See response number 1.

1. Montgomery GI Bill

2. Illinois National Guard Grant (ING)

3. Illinois Veterans Grant (IVG)

4. Post 9/11

m. Transition assistance (counseling, housing, etc.)

Contact Name

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Department
 Address
 Telephone Number
 Email Address

n. Veteran student lounge or designated gathering space

Contact Name
 Department
 Address
 Telephone Number
 Email Address

o. Other (please describe)

Contact Name
 Department
 Address
 Telephone Number
 Email Address

6. Please provide the estimated range of potential use by veterans, military personnel and their families accessing the following programs and services during the 2013 – 2014 academic year.

	Veterans	Military Personnel	Families
a. Academic advising	est 76	est 8	est 6
b. Academic support/tutoring	est 456	est 68	est 162
c. Campus social events	<input type="text"/>	<input type="text"/>	<input type="text"/>
d. Career services	est 25	est 10	est 10
e. Counseling	<input type="text"/>	<input type="text"/>	<input type="text"/>
f. Disability Service Office	est 26	<input type="text"/>	<input type="text"/>
g. Employment assistance	est 25	est 10	est 10

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h. Financial aid assistance counseling (excluding Montgomery GI, IVG, ING, or Post 9/11)			
i. Health services			
j. Mentoring	est 25	est 10	est 10
k. Orientation	est 25	est 25	est 25
l. Tuition assistance counseling	est 210	est 150	est 200
1. Montgomery GI Bill	est 120		
2. Illinois National Guard Grant (ING)		est 150	
3. Illinois Veterans Grant (IVG)	est 600		
4. Post 9/11	est 300		est 200
m. Transition assistance (counseling, housing, etc.)			
n. Veteran student lounge or designated gathering space	est 525	est 35	est 80
o. Other (please describe)			

7. Please provide the estimated range for potential use by veterans, military personnel and their families accessing the following programs and services during the 2018 – 2019 academic year.

	Veterans	Military Personnel	Families
a. Academic advising	est 228	est 24	est 18
b. Academic support/tutoring	est 136	est 204	est 489
c. Campus social events			
d. Career services	est 75	est 30	est 30
e. Counseling			
f. Disability Service Office	est 39		

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g. Employment assistance	est 75	est 30	est 30
h. Financial aid assistance counseling (excluding Montgomery GI, IVG, ING, or Post 9/11)			
i. Health services			
j. Mentoring	est 75	est 30	est 30
k. Orientation	est 75	est 75	est 75
l. Tuition assistance counseling	est 315	est 225	est 480
1. Montgomery GI Bill	est 150		
2. Illinois National Guard Grant (ING)		est 225	
3. Illinois Veterans Grant (IVG)	est 750		
4. Post 9/11	est 900		est 600
m. Transition assistance (counseling, housing, etc.)			
n. Veteran student lounge or designated gathering space	est 105	est 70	est 160
o. Other (please describe)			

8. Please indicate which of the following services are provided.

- Psychiatrist
- Referral to off-campus support services
- Referral to support services provided by the U.S. Department of Veterans Affairs
- Other (please describe)

9. Please indicate which of the following communication methods are used to inform currently enrolled veterans, military personnel and their families about programs and services available to them.

- Advisor
- College catalog
- Email

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- Mailing
- Print advertisement
- Web-based advertisement
- All of the above
- Other (please describe)

10. Please describe how your institution tracks retention and goal completion of veterans and military personnel.

Retention and goal completion is tracked for all students.

The following applies to questions 11, 12, and 13.

“Students Called to Active Military Service

The District supports federal initiatives in times of national emergency involving the activation of individuals and/or the call to active duty of reserve units. In such event(s) the student will not be disadvantaged due to military service prior to or after the call to active duty. Upon having been presented with verifiable documentation prior to the mid-term date, the College will initiate a withdrawal process. After said date, the student may request of instructors an early final examination or the assignment of an Incomplete (in which instance the activated will have one year from the date of deactivation/discharge to complete the undone class work), provided the individual is in good academic standing in affected courses. If the action occurs before mid-term, the student may either receive a full refund or leave such funds on account for use no later than two years after release from the military. After mid-term, the student will have the same options unless the person elects to receive an Incomplete. Any dispute in matters controlled by this policy will be resolved by the College President after involvement of all parties to the issue.” (CCC Student Policy Manual FY 2010; Page 34)

11. Please indicate which accommodations are made for students called to active duty during the semester.

- Tuition and fee refund policy
- Leave of absence policy
- Online options for continuing in the same semester

12. Please indicate which accommodations are made for families of military personnel called to active duty during the semester.

- Tuition and fee refund policy

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- Leave of absence policy
- Online options for continuing in the same semester

13. When called to active duty during the semester, would the semester count as a withdrawal?

- Yes
- No

14. Does your institution accept military credit?

- Yes
- No

15. Does your institution use the *ACE Guide to the Evaluation of Educational Experiences in the Armed Services* in making the determination for accepting credit?

- Yes
- No

16. Does your institution accept Defense Activity for Non-Traditional Education Support (DANTES) credits?

- Yes
- No

17. Is professional development training related to veterans or military personnel issues available to administrators and faculty?

- Yes
- No

18. Please provide the URL where an individual may access this survey on your institution's website. Please send the link to Jennifer Timmons (ICCB) at Jennifer.timmons@illinois.gov, Edie Long (DVA) at Edie.long@illinois.gov, and Yock Tan (IBHE) at tan@ibhe.org.

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19. Please send a copy of the survey as soon as possible, but no later than **October 31, 2009**, to:

- the Illinois Board of Higher Education;
- the Department of Veterans' Affairs;
- the President and Minority Leader of the Senate;
- the Speaker and Minority Leader of the House of Representatives; and
- The Governor.

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